



Dorothea Dix Hospital  
820 South Boylan Avenue  
Raleigh, NC 27603

**Organization Identification Number: 3083**

**Evidence of Standards Compliance Received: 10/16/2007**

**PROGRAM(S)**

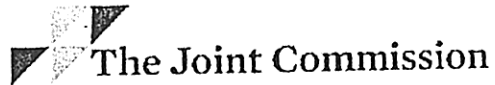
Hospital Accreditation Program

**Executive Summary**

There is no follow-up due to The Joint Commission as a result of the accreditation activity conducted on the above date.

The results of this accreditation activity do not affect any other Requirement(s) for Improvement that may exist on your current accreditation decision.

Program	Standard	Level of Compliance
HAP	MS.1.20	Compliant
HAP	MM.4.30	Compliant
HAP	MS.4.15	Compliant



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**Organization Identification Number: 3083**

**Date(s) of Survey: 8/14/2007 - 8/15/2007**

**PROGRAM(S)**

Hospital Accreditation Program

**SURVEYOR(S)**

Joan C. Iacono, RN  
Martin R. Macklin, MD, PhD

**Executive Summary**

As a result of the accreditation activity conducted on the above date, your organization must submit Evidence of Standards Compliance (ESC) within 45 days from the day this report is posted to your organization's extranet site. If your organization does not make sufficient progress in the area(s) noted below, your accreditation may be negatively affected.

The results of this accreditation activity do not affect any other Requirement(s) for Improvement that may exist on your current accreditation decision.

**The Joint Commission**  
**Accreditation Survey Findings**

**Requirement(s) for Improvement**

**EP 7**

Observed in Medical staff credentials review at Dorothea Dix Hospital site.

During the review of medical staff credentials files, it was observed that physician assistants and advanced practice nurses did not have references from peers prior to 2007. References were only from physicians. HR.1.20 requires that physician assistants and advanced practice nurses are privileged through the medical staff process.

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These are the Requirements for Improvement related to the Primary Priority Focus Area:

**Medication Management**

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**Standard:** MM.4.30

**Program:** HAP

**Standard Text:** Medications are labeled.

**Secondary Priority Focus Area(s):** N/A

**Element(s) of Performance**

Scoring Category : B

1. Medications are labeled in a standardized manner according to law or regulation and standards of practice.

**Surveyor Findings**

**EP 1**

Observed in Patient tracer at Dorothea Dix Hospital site.

During a patient tracer it was observed that medications were labeled in two different methods. In one method a printed label was affixed to a zip lock bag containing individual packaged pills. In the second method individual pills were packaged with the patient's name on the unit dose label. The charge nurse in the research unit said that the MAR was consulted to assure that the correct number of pills was administered. Using two different labeling systems may lead to more administration errors than the use of a single labeling system.

Observed in Pharmacy visit at Dorothea Dix Hospital site.

During the pharmacy tour, it was observed that medications were labeled in two different methods. In one method a printed label was affixed to a zip lock bag containing individual packaged pills. In the second method individual pills were packaged with the patient's name on the unit dose label. The pharmacist said that nurses consulted the MAR to assure that the correct number of pills was administered. Using two different labeling systems may lead to more administration errors than the use of a single labeling system.

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The Joint Commission  
Accreditation Survey Findings

**Supplemental Findings**

These are the Supplemental Findings related to the Primary Priority Focus Area of:

**Patient Safety**

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Standard: EC.1.10  
Program: HAP  
Standard Text: The hospital manages safety risks.  
Secondary Priority Focus Area(s) N/A

**Element(s) of Performance**

Scoring Category : B

4. The hospital conducts comprehensive proactive risk assessments that evaluate the potential adverse impact of buildings, grounds, equipment, occupants, and internal physical systems on the safety and health of patients, staff, and other people coming to the hospital's facilities.

**Surveyor Findings**

EP 4

Observed in Research building at Dorothea Dix Hospital site.

During a tour of the research building it was observed that a comprehensive risk assessment was not done with respect to patient safety. Several observations were made. The venetian blind cords were long enough to be used for self harm. There were high pipes to the toilets in the bath room that could be used for hanging oneself. There were no safety screws in electrical outlet or switch plates. Receptacles were not identified as hospital grade outlets.

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## The Joint Commission's Plan of Correction

### Credentialed Practitioners:

**Standard: MS.1.20**

Program: HAP

Standard Text: Medical staff bylaws address self-governance and accountability to the governing body.

Element Priority Focus Area:

Scoring Category A:

7. The medical staff bylaws include the following: The definition of the criteria and qualifications for appointment to the medical staff.

**Response: The Medical/Psychological Staff Bylaws were amended so that the criteria and qualifications for appointment to the medical staff are included in Article VIII as an Appendix of the Medical/Psychological Staff Bylaws. The Executive Committee of the Medical/Psychological Staff approved this change at its September 19, 2007, meeting.**

**Standard: MS.4.15**

Program: HAP

Standard Text: The decision to grant or deny a privilege(s), and/or renew an existing privilege(s), is an objective evidenced-based process.

Element(s) of Performance:

Scoring Category A

7. Peer recommendation includes written information regarding the practitioner's current:
- Medical/Clinical knowledge
  - Technical and clinical skills
  - Clinical judgment
  - Interpersonal skills
  - Communication skills

EP 7

Physicians assistants and advanced practice nurses did not have references from peers prior to 2007.

**Response: The Medical/Psychological Staff Bylaws were amended so that the peer review requirement was added to Article VIII as an Appendix of the Medical/Psychological Staff Bylaws. When the applicant is a Physician Assistant or Advanced Practice Nurse or Psychologist, references will be provided by persons in their same discipline. The Executive Committee of the Medical/Psychological Staff approved this change at its September 19, 2007, meeting.**

## Medication Management

Standard: MM.4.30

Program: HAP

Standard Text: Medications are labeled

Element(s) of Performance

Scoring Category: B

1. Medications are labeled in a standardized manner according to law or regulation and standards of practice.

EP 1:

During a patient tracer and in the Pharmacy, it was observed that medications are labeled in two different methods.

**Response: All medications are labeled in a standardized manner. The dose information was removed from the zip lock bags as of Monday, September 17, 2007.**